

ViaQuest complies with applicable Federal and state civil rights laws and does not discriminate on the basis of race, color, ancestry or national origin, age, religion, sex, sexual orientation, gender identity or expression, disability, marital status, citizenship, veteran status, limited English proficiency, genetic information, or any other legally protected status. In addition, ViaQuest prohibits retaliation for good faith complaints of discrimination.

ViaQuest provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you believe that ViaQuest has failed to provide these services or that you have been discriminated against on the basis of race, color, ancestry or national origin, age, religion, sex, sexual orientation, gender identity or expression, age, disability, marital status, citizenship, veteran status, limited English proficiency, genetic information, or any other legally protected status, you can file a grievance in person, by phone or by mail with:

ViaQuest
Attn: Compliance Officer
525 Metro Place North
Suite 300
Dublin, Ohio 43017
855-289-1722 or 330-576-9514

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F
HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at:
<http://www.hhs.gov/ocr/office/file/index.html>.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 614-841-1991 (TTY: 614-841-1991).

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 614-841-1991 (TTY:614-841-1991)。

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Rufnummer: 614-841-1991 (TTY: 614-841-1991).

العربية (Arabic)

مقرب لصتا. ن اجملاب لكل رفاوتت ةيوجللا ةدعاسملا تامدخ نإف، ةيبرعلا شذحتت تنك اذا! :فظوحم 1-614-841-1991 (TTY:614-841-1991)

Deitsch (Pennsylvania Dutch)

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 614-841-1991 (TTY:614-841-1991).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 614-841-1991 (телетайп: 614-841-1991).

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 614-841-1991 (ATS : 614-841-1991).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 614-841-1991 (TTY: 614-841-1991).

Oroomiffa (Oromo/Cushite)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 614-841-1991 (TTY:614-841-1991).

Soomaali (Somali)

DIGNIIN: Haddii aad ku hadashid Soomaali, waxaad heli kartaa adeegyada luqadda oo lacag la'aan ah.

Wac 614-841-1991 (TTY: 614-841-1991).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 614-841-1991 (TTY: 614-841-1991) 번으로 전화해 주십시오.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 614-841-1991 (TTY: 614-841-1991).

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。614-841-1991 (TTY: 614-841-1991)まで、お電話にてご連絡ください。

Nederlands (Dutch)

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 614-841-1991 (TTY: 614-841-1991).

Українська (Ukrainian)

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 614-841-1991 (телетайп: 614-841-1991).

Română (Romanian)

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 614-841-1991 (TTY: 614-841-1991).

Form: 7.12A

Effective: 7/22/21